## **Troubleshooting Shockwave Flash (SWF) Files**

In order to view .swf files you will need to install a 3<sup>rd</sup> party program that is designed to open this particular file type. The operating system you are using will determine which program you will need to download to view these files.

## For Windows (PC) users:

Go to <a href="http://www.swffileplayer.com/">http://www.swffileplayer.com/</a> and follow the instructions on the page to download the player and open .swf files.

## For Mac users:

Go to <a href="https://mac.eltima.com/swf-player.html">https://mac.eltima.com/swf-player.html</a> and follow the instructions 'How to play SWF' on Mac' to download the player and open the .swf files.